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| REGION 11 CHICAGO EMS SYSTEM POLICY | Title: Mobile Integrated Healthcare Program (MIH) |
| | Section: Patient Care |
| | Approved: EMS Medical Directors Consortium |
| | Effective: December 17, 2025 |

MOBILE INTEGRATED HEALTHCARE (MIH) PROGRAM

I. PURPOSE

- A. To describe the Mobile Integrated Healthcare (MIH) Program which centers on the provision of healthcare using patient-centered, non-emergency mobile resources in the out-of-hospital environment. It may include, but is not limited to, providing community paramedicine care, chronic condition management, preventive care, or post-discharge follow-up visits; or transport or referral to a broad spectrum of appropriate care, not limited to hospital emergency departments.

II. POLICY

- A. An EMS Medical Director shall submit to IDPH a program plan covering the following for the EMS System's MIH Program:
1. IDPH's Mobile Integrated Healthcare application form provided by the Regional EMS Coordinator.
 2. Statement from the Illinois licensed service provider that the EMS agency has the resources and personnel to meet both their response area and to support the MIH Program.
 3. MIH EMS System Policy.
 4. MIH Quality Improvement Plan to be submitted to IDPH on a quarterly basis.
 5. MIH Orientation and training plan.
 6. MIH Medication and Equipment list.
 7. List of EMS Personnel that participate in the program.
- B. MIH Paramedics are further defined in the Community Paramedic Policy.
- C. Mobile Integrated Healthcare (MIH) Program oversight is by the EMS Medical Director and the EMS System.