



REGION 11 CHICAGO EMS SYSTEM POLICY	Title: Resource and Associate Hospital EMS Communications Standards
	Section: Hospital
	Approved: EMS Medical Directors Consortium
	Effective: December 6, 2023

RESOURCE AND ASSOCIATE HOSPITAL EMS COMMUNICATIONS STANDARDS

- I. Physician direction and voice orders to EMS personnel and other hospitals participating in the EMS System are provided from the operational control point of a Region 11 Resource or Associate Hospital, which are also known as "EMS Base Stations" and provide Online Medical Control (OLMC) through radio or phone communication.
- II. An Emergency Communications RN (ECRN) will request the EMS Medical Director (EMSMD) or designated physician (ECP) consultation in:
 - A. Patient clinical care situations; and/or
 - B. Complex medical or legal issues and interpretation of the EMS System policies.
- III. It is the responsibility of the attending ECP in the emergency department to assure that there is immediate ECP response whenever medical consultation and assistance is requested by EMS.
- IV. The EMT/Paramedic may request to speak with the ECP if there are concerns relative to orders received from the ECRN or unique circumstances that require ECP decision-making.
- V. All online medical direction calls are recorded for retrospective review for a minimum of 365 days, or consistent with the hospital's record retention policy, whichever is longer.