



REGION 11 CHICAGO EMS SYSTEM POLICY	Title: Confidentiality of Patient Records
	Section: Documentation
	Approved: EMS Medical Directors Consortium
	Effective: March 1, 2016

CONFIDENTIALITY OF PATIENT RECORDS

- I. The confidentiality of information pertaining to a patient must be safeguarded by all EMS system participants, per the law and in compliance with hospital and/or ambulance service provider policy at all times.
- II. The confidentiality of patient record information should include, but not be limited to, the names of the patients and their medical status.
- III. The patient may request, in writing, a copy of the patient care report through the respective ambulance service provider. Receiving hospitals shall not turn over a copy of the ambulance run report to the patient or a patient's family member.
- IV. Copies of prehospital audio records, log sheets, and patient care reports must be provided by system participants to the Resource Hospital on request.
- V. During a multi-victim incident or multi-victim transport, confidentiality must be maintained when collecting individual patient information.